

Accessibility Plan - DDA outcomes: 2023-2024

| Activity | Responsible | Timescale | Outcome/Response | |
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| Comments regarding access to information provided by the School. For example, the school curriculum, letters from school, homework, newsletter No issues with access however more tailored learning would benefit my son as each day is currently a challenge to get him to school as he's finding it boring. Discussed at parents evening where teacher confirmed he would be given challenges for him however he's still saying he's bored. Maybe we need to reconsider the class he is in as Im concerned what this will lead too. | Ticulum, letters from ZR/JS/JH Next few weeks Contact tailored learning would the challenge to get Discussed at parents would be given saying he's bored. Maybe | | Contact the parent directly to discuss concerns. | |
| At the moment in green class, the children are not getting spellings loaded to Showbie, with there being supply teachers at the moment I know this is extremely difficult, but if the list is lost at after school club on a Friday or never given in the first instance at least the children can still access this and still get a full week of learning them ready for their Friday spelling test | JS/JH JS/JH | Immediately | Action completed - All uploaded (since Easter) so parents can view. Feedback shared with phase leader and class teacher. To be monitored. | |
| Not all classes pictures achievements are put on there. | | | There is lots of information on the school website regarding Showbie with details of how to access and a Parent guide: | |

| Currently and have always had challenges accessing | ZR / Phase | | https://www.lanesfieldprimary.co.uk/remote- |
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| homework on Showbie | Leaders directly. | | learning |
| Yes, the Showbie I do not understand anything about it. | | | Actioned May 2023. Phase leaders to contact Parents directly to share concerns. |
| There should be information about extra curriculum clubs | ZR | Immediately | Apologies this post was missed. We do have all Facebook monitored and aim to respond immediately. |
| outside of school times - what each club is and the times. I emailed last year and asked on the Facebook page but didn't get a reply back on either, therefore don't know what is available. | | | After school clubs are sent out to all parents via Parentmail so that everyone can apply for places. Next year a post of clubs will be on the website for the year. |
| Comments re correspondence from school: There seems to be a lot of communication online, which when you have several children at different schools and work full time it is hard to keep track of, most of my knowledge about events at school comes from other parents as I can't keep track of | ZR | Immediately | At the beginning of each academic year all parents are sent (via Parentmail) a copy of all diary dates for school. Whilst this can change due to circumstances, we endeavour to keep parents updated and also send details of events closer to the time. |
| everything and teachers don't communicate events at the school gate (which is understandable as they'd have to repeat themselves to all parents) Terrible communication from school - best example of it school was closed due to bad weather and text message was sent 07.45am. keep in mind I dropped my kids at school 7.30am for breakfast clubcouldn't it be done before even coming to school. | ZR | Immediately | Unfortunately when it comes to bad weather decisions cannot always be made in advance and have to be made at short notice. In this case the weather worsened within hours and we did make a later than normal decision to close with regard to being able to safeguard all children. |

| I don't have access to Facebook and some things are shared on there that I cannot access. I am not on Facebook Not all parents use Facebook | ZR | Immediately | Following feedback from the parent questionnaire all information posted on Facebook will now also be posted on our website enabling all parents to view. Here is the link to follow: https://www.lanesfieldprimary.co.uk/news |
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| Often there are updates on Facebook that aren't shared elsewhere. Some I understand there isn't a need (photos of class) however key updates should be shared on all platforms. this has improved but has been an issue in the past. | | | Facebook is monitored and we endeavor to respond immediately. |
| If someone is posting on Facebook they should also respond to parents queries on the post. | | | I can appreciate that dates being changed can be frustrating. At the beginning of each academic wear all |
| I often find we don't get told about things early enough, such as Anglo Saxon Day in Green class. we were given about 3/4 days notice that the children could dress up. this is not enough time to sort a costume | ZR | Immediately | At the beginning of each academic year all parents are sent (via Parentmail) a copy of all diary dates for school. Whilst this can change due to circumstances, we endeavour to keep parents updated and also send details of events closer to the time. |
| I think it could be done in a more timely manner, certain things are very last minute and dates that are put onto the newsletter do change to what is then sent out on text messages which then can also be wrong and then have to be resent again. When there is a requirement for children to dress up requiring the purchase of dress up clothes more notice would be useful | ZR | Immediately | When we invite children to dress up, this is not mandatory. We try to give at least two week's notice for events in school and advertise these to parents in a variety of ways, going forward this will include the school website, Facebook and the school Newsletter. |
| Sometimes information is initially sent out incorrect and further communications are sent out later with the correct information. | | | The school now has a page with all dress up days noted for parents to view and all classes send out a class newsletter at the start of the year. linkhttps://www.lanesfieldprimary.co.uk/dress-up-days |

| ZR | Immediately | All classes have been reminded that achievements and photos of events in and out of school should be shared on social media. They will also be shared on the website going |
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| | | forward for parents who do not use Facebook. |
| ZR | I appreciate that some parents do not like technology. We have tried in school to us minimum of systems for parents to use. main system is Parentmail which is used school dinners, trips, communications and parents evening appointments so it is real important that parents are signed up to the Paper copies can be requested and a note to child's account on Arbor. | |
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| ZR | | Parking has always been and continues to be an issue. We have asked on numerous occasions for parents to be respectful to our neighbours and mindful of where they park. We will keep sending out reminders on a regular basis. |
| | | Like most schools we are situated in a residential area and permitted parking is very restricted. |
| | ZR | ZR Immediately |

| 5 entrance the children could have slipped into the road as there | | | We do continually report this. Parents can to |
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| is a slight slope and cars were parked right in front of the gate | | | using 101 to log a concern. We have also |
| so the parents didn't have to get out of their cars. | | | requested traffic control officers. |
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| Too many cars keep on coming in front of school Gate, | | | |
| sometimes, don't even give way to pedestrians | | | |
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| Cars are always in the way the cars in a morning is ridiculous. | | | |
| they drive like absolute idiots and some time I have to pull my | | | |
| children out of the way on the path to avoid being hit. | | | |
| | | | |
| As a parent who also lives on the street, the parking is diabolical | | | |
| | | | |
| There's always cars in the way blocking people from crossing the | | | |
| road when the cars shouldn't be parked their. | | | |
| ' | | | |
| As a parent of a younger child it is difficult to get the pushchair | | | |
| acros's the building from the playground. There isn't much room on | | | |
| the walking path especially as some other parents can be very | | | |
| inconsiderate and huddle together and block pathways and make | | | |
| it difficult to push the pram up the muddy hill! | ZR | | |
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| The paths around the school after get quite crowded and it is | | | We will put out a reminder to parents to ask |
| sometimes difficult to get up or down, especially for parents with | | | them to make way for buggies and prams and |
| buggies. | | | ask them not to block pathways where possible. |
| | | | 7 9 7 |
| Wider paths. | | | We have shared parent requests for a wider |
| | | | pathway around school with the local authority |
| | | | , |
| Only when it is icy, Florence Avenue nor the road to the school get | | | Unfortunately as our school is in a very quiet |
| gritted and neither do the pavements, resulting in it being difficult | | | and small cul-de-sac it is unlikely that roads |
| for car users and pedestrians walking to get to the to the main | | | will get gritted. However, we have shared your |
| gates | | | feedback with the council. |
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The school day starts at 8:30. Countless times I have arrived at the gate on Florence avenue in the absolute rain and snow with my children and the gate is locked. Sometimes I've had to call the reception to remind them to open it as it's already quarter to 9.

The alleyway behind the school by Dresden Close is always full of either bricks, dog poo and household litter that has been left there, something the children have to avoid to get to school which we as parents keep reporting to the council but nothing get done!

Myself and daughter's usually walk through the back alleyway by Lanesfield primary school. It would be really nice if the public footpath could be cleaned more regularly as there is always dog poo that we have to dodge on a regular basis. In the winter time there is always soggy leaves as well which get really slippy.

Some tree leaf around the way to school or in school

Additional Comments:

It would be helpful if there was a way to contact the school in regards to any absences that my child may have if I don't have credit to call could there be something on the app maybe where we could mark down a reason as to why they aren't at school.

I'm not sure if this is related to the form but we have issues getting our daughter to school, mornings are quite tricky and getting out of the house and to school can prove challenging and results in her being late more often than not, it's quite a long way for her to walk and takes her a long time - we're on the waiting list for the

ZR

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ZR/PJ

Apologies, we endeavour to open all gates for 8.20am.

School have also reported this in the past to the council and I will ask for this to be reported again. Parents should keep reporting as they have been doing.

We do have weekly grounds maintenance in school (weather permitting) so this will be brought to their attention.

We do have a special email address for parents at Lanesfield and this can be used to report absences:

Parents@lanesfieldprimary.co.uk

As a school we only have the capacity to support 2 minibus runs. However, she is on waiting list and will be a priority.

| school bus but have been told that getting a space is unlikely - | | |
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| school bus but have been told that getting a space is unlikely - just wondering if there were any future plans for more transport? thank you | | |
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